

SERVICE DELIVERY PLATFORM

- Tier 1 quality security – for user authentication and registration
- APIs to network resources – for MMS, SMS, ParlayX, email, Java download media servers
- Billing solution and interfaces – for billing systems, OSS, BSS and CRM resources
- Operator administration portal – for operational and workflow management
- White label templates – for user customisation of individual portals
- Dynamic and real-time portal updating tools using simple pre-defined templates
- Marketing tools, templates and applications – for bundling, packaging, promoting and pricing content
- Dedicated portal support - for content operators and providers

PARTNER RELATIONSHIP MANAGEMENT

- Fast-track electronic negotiations and communications, and e-Contracts
- Community messaging

FINANCIAL REPORTING AND SETTLEMENT

- Online real-time reporting
- Data feeds to standalone data processing systems

PROFESSIONAL SERVICES

The iO managed service is backed by a comprehensive professional services capability, either delivered directly or in association with strategic partners such as BT Global Services.